ARIN Strategic Plan 2016 – 2017

ARIN Mission Statement

ARIN, a nonprofit member-based organization, supports the operation of the Internet though the management of Internet number resources throughout its service region; coordinates the development of policies by the community for the management of Internet Protocol number resources; and advances the Internet through informational outreach.

ARIN Strategic Direction (2016 – 2017)

Based on the guidance provided by the Board of Trustees, ARIN performs its mission in accordance with the following goals and principles:

A. *Manage efficient allocation and registration of Internet number resources in the region, with due consideration to stewardship and conservation*

B. *Coordinate, via open and transparent processes, the development by the community of fair, impartial, and technically sound policies for Internet number resource management*

C. *Protect the mission of number resource management and the multi-stakeholder model of Internet number resource policy formation*

D. *Uphold community-developed policy for needs-based management of Internet number resources*

E. *Educate the community regarding the depletion of IPv4 and the ongoing need for IPv6 deployment*

F. *Improve overall Internet number registry usability by improving coordination with other RIRs on registry transfer and maintenance processes.*

G. *Coordinate with other Internet organizations on outreach, as appropriate*

H. *Work cooperatively with network operator forums in ARIN's service region as appropriate*

I. *Maintain, develop, and enhance functionality of ARIN services as sought by the users and supported by the membership*

J. *Ensure business continuity by minimizing business risks associated with technical operations and organizational record retention*

K. *Recover costs in a fair and equitable manner as set by the Board*

L. *Maintain conservative cost management with respect to new and ongoing programs and expenditures*

M. *Perform our duties with integrity and respect for others and the environment*

N. *Promote and facilitate the expansion, development, and growth of the infrastructure of the Internet consistent with the public interest*

O. *Keep the ARIN community informed about developments in the Internet governance ecosystem*

2016 Organizational Objectives

1. Continue IPv4/IPv6 transition awareness campaign targeting Internet Service and Content Providers in the service region via outreach activities

2. Participate in Internet governance discussions globally to maintain the community-based multi-stakeholder policy development model

3. Maintain a strong level of Caribbean outreach activities

4. Continue to review and enhance ARIN Online, including making significant user interface improvements per user feedback

5. Continue to automate online functions that support policy development

6. Conduct two ARIN Public Policy and Member meetings, regionally distributed and aligned with other organizations as feasible

7. Strengthen ARIN accountability to membership

8. Perform audits as per Board guidance

9. Participate in planning and implementation for the transition of the stewardship of IANA to encourage responsible oversight of critical Internet resources, and to help clarify ICANN's coordination role with respect to Internet number resources

10. Support community discussions on global routing table management

11. Continue to focus on community suggested, customer facing, high impact software development efforts in a timely manner

12. Improve customer service based on feedback and repeat customer satisfaction survey

2017 Organizational Objectives

1. Continue IPv4/IPv6 transition awareness campaign targeting Internet Service and Content Providers in the service region via outreach activities

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6. Conduct two ARIN Public Policy and Member meetings, regionally distributed and aligned with other organizations as feasible

7. Strengthen ARIN accountability to membership

8. Perform audits as per Board guidance

9. Support community discussions on global routing table management and act upon them as appropriate

10. Continue to focus on community suggested, customer facing, high impact software development efforts in a timely manner

11. Improve customer service based on feedback and repeat customer satisfaction survey