Recommended Draft Policy 2017-3
Update to NRPM 3.6: Annual Whois POC Validation

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ARIN 41

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Problem Statement
ARIN 2017-3

- Many of the Point of Contacts listed in ARIN's public Whois database contain out-of-date and inaccurate contact information.

Current Policy Text
ARIN 2017-3

NRPM section 3.6.1 attempts to ensure the accuracy of POC information by requiring that an annual email be sent to every POC in the Whois database asking them to validate their POC information.

- Each POC has 60 days to reply

- Unresponsive POCs marked as such in database

- If staff deems a POC to be completely and permanently abandoned or otherwise illegitimate, the POC shall be marked invalid

History
ARIN 2017-3

Draft 1

Sought to improve the current validation process by…

- Limiting scope of required participants
  - Instead of applying to every POC in the Whois database, it applies only to
    - Tech, Admin, and Abuse POCs
    - …of organizations holding a direct assignment, direct allocation, AS number, or reallocation (I.e. not to POCs of reassignments)
- Adding teeth to incentivize validation
  - POCs that do not respond within 60 days marked as "non-responsive"
  - After an additional 90 days, ARIN staff after thorough research and analysis, will mark those non-validated, abandoned, or otherwise illegitimate POCs as "invalid"
  - **Records marked as invalid will be taken out of reverse DNS and their associated resources will be removed from public Whois**

History
ARIN 2017-3

Draft 2

- Maintains the same limitations on the scope of required participants as draft 1
- Takes a less extreme approach to providing teeth:
  - POCs that do not respond within 60 days marked as "non-responsive"
  - After an additional 90 days, after thorough research and analysis, ARIN staff will mark those non-validated, abandoned, or otherwise illegitimate POCs as invalid
  - Organizations lacking a valid Tech or Admin POC will lose access to their ARIN Online account until a Tech or Admin POC has been validated.

History
ARIN 2017-3

Issues with Draft 2

- Problem Statement

- Enforcement mechanism language
  - "3.6.5 Non-Responsive Point of Contact Records
    - After an additional ninety (90) days after the Point of Contact record has been marked as "non-responsive", ARIN's staff after through research and analysis, will mark those non validated, abandoned or otherwise illegitimate POC records "invalid". Organizations lacking a valid Tech or Admin POC will lose access to their ARIN Online account until a Tech or Admin POC has been validated."

Current Text
ARIN 2017-3

Problem Statement

Many of the Point of Contacts listed in ARIN's public Whois database contain out-of-date and inaccurate contact information.

Current Text
ARIN 2017-3

3.6.5 Non-Responsive Point of Contact Records

- An invalid POC is restricted to payment and contact update functionality within ARIN Online. As a result, an organization without any valid POCs will be unable to access further functionalities within ARIN Online until at least one Admin or Tech POC validates that their information is accurate or modifies a POC to contain accurate information.

Questions & Discussion
ARIN 2017-3

- Are we satisfied with the new language?
- Anything else?