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UWho and CRISP

Mark Kosters VeriSign Labs ARIN IX, April 2002



UWhat?

Universal Whois

- Uwho is the name of the work VeriSign has committed to in agreement with ICANN (Appendix W.)
- Formal public consultations
 - business, intellectual property holders (Aug/01)
 - civil liberties, other ngo's (Nov/01)
 - international input (Nov/01)
- Informal public consultations
 - RIPE 40 (Oct/01)
 - NANOG 23 (Oct/01)
 - ARIN VIII (Oct/01)
 - RIPE 41 (Jan/02)
 - NANOG 24 (Feb/02)
 - CENTR (Feb/02)
 - APRICOT 2002 (Mar/02)
 - APNIC 13 (Mar/02)



- Cross Registry Information Service Protocol
- BOF held at IETF 53 in Minneapolis, MN
- What is VeriSign's role here?
 - Appendix W. requires Universal Whois to be an open starndard.
 - VeriSign is contributing UWho work to the IETF as a starting point.
 - The IETF process is open and anybody can participate.



- A better whois.
- Not a science project.
- "Universal" means distributed, not centralized.
- To be unencumbered by the shackles of port 43.



The Requirements Process

- The process to refine the requirements:
 - 1. Identify the community of users
 - 2. Decide on scope
 - 3. List needs
 - 4. Determine features
- The requirements are still being derived and participation is welcome.



- If we tried to include every aspect of every type of whois service (past or present) in the world, we would never get any work completed. The scope would be too large.
- The subset is the community of people that "administer" the Internet:
 - Network operators and service providers
 - Registry operators
 - Implementers of software (for this community)
 - Registrars, Certificate Authorities, etc.
 - IPR Holders, Law Enforcement, other government agencies, Non-Governmental Organizations (NGO's), etc...

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So is Harmony Communal?

• Not always

- Laws applying to various network and registry operators vary from country to country.
- Some policies may conflict with laws elsewhere.
- Registry operators don't always see eye-to-eye.
- Registrars don't always see eye-to-eye.
- ... the list goes on...

• We must provide the mechanism, not the policy.

- Because it is not our job.
- And we would never finish if we did.



- The registry operators are starting to drift apart.
 - At least two TLD operators flirting with LDAP.
 - There is nothing like RPSL for domains.
 - What about Rwhois?
 - ICANN registrars being told to use XML for escrow.
- Is it time to address this problem?
- Over time, the problem will only get worse.



- The most consistent "end-users" of all 3 registry types in terms of frequency and depth of need.
- If their needs aren't met, then the Internet doesn't run.
 - Disagreement?
- Do network operators benefit from registry drift and a less unified service model?
- Do other end-users benefit from registry drift and a less unified service model?



- While the data contained in the different registries isn't the same, they all have common base requirements.
 - Data mining prevention
 - Need for machine consumable data
 - Access control
 - Etc...
- One standard, not 3 or 4 or 5.
- A common understanding.

The Benefits of An Open Standard

- Provides a known direction for implementers.
- Allows input from end-users.
- Helps with the development of common code bases.
 - The work done on graphical clients for domains could easily be re-used for dealing with addressing.
 - Allows smaller entities such as some LIR's or Domain registrars to have common server software.
 - Would allow network operators to more easily integrate data into their customer management systems.
- Encourages ideas not yet imagined.

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- CRISP is in the early stages.
- Scope and requirements are still being defined.
- Input and feedback are very much encouraged.
- Early participation would be nice.



- Your comments, opinions, and ideas are welcome.
 - ietf-not43@lists.verisignlabs.com
 - To subscribe:

https://lists.verisignlabs.com/mailman/listinfo/ietf-not43

- Further reading:
 - Requirements: draft-newton-ir-dir-requirements-01.txt

Stale POC Data



Ginny Listman Leslie Nobile



Problem Definition

- Data in Whois used to troubleshoot network problems, however, some of the information becomes stale
- ARIN does limited verification of the data at registration
- ARIN does not perform periodic checks for stale information
- ARIN relies on the customer to provide accurate updated information in a timely manner

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What's In Whois?

Registration Type	Number of Records	Percentage of database
Direct Allocation	6,525	0.85%
Direct Assignments	32,196	4.21%
Reallocations	15,425	2.02%
Detailed Reassignments	18,239	2.39%
Simple Reassignments	692,124	90.53%

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Current Procedure

- Receive notification from the community about stale data
- Log information for processing
- Contact listed POC via email and/or phone
- Contact upstream POC via email and/or phone
- Contact announcing AS POC via email and/or phone
- Contact domain POC via email and/or phone

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Questions

- Is the current procedure acceptable?
- Should ARIN take a pro-active approach?
 - Validate data more thoroughly at registration
 - Reject templates with invalid data
 - Establish procedure to periodically review data
 - Continue to rely on customer to update data
- Should ARIN be contacting the downstream directly for updated information?
- If valid information can not be obtained, should stale information be removed from the database?
- Should ARIN indicate data is stale in Whois?
- Should ARIN establish distinct procedures for direct allocations/assignments versus downstream?

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RWhois Update



Ginny Listman Director of Engineering



What's RWhois?

- Decentralized network database server
- Distributed Whois
- Provides network allocation tracking
- Used to justify utilization
- Data stored locally
- Should have cleaner/more up-to-date information

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What's Wrong with RWhois?

- Referrals don't work
- Non-standard format
- No documentation or examples
- Difficult to setup
- Difficult to administer
- Difficult to enhance/make changes
- Does not meet RFC2167
- Many RWhois servers not always "on"

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ARIN's Goals

- Develop IP specific database
- Implement referral mechanism
- Simplify setup
- Simplify administration
- Provide Documentation/User's Guide
- Re-write Informational RFC
- Develop an intelligent client

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Future Architecture

Client



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Technologies Used

- Code written in Perl
- POE Perl Object Environment
 - General purpose multi-tasking and network framework
 - http://poe.perl.org
- Modular code
- MySQL database (initial)
- Flatfile database (future)

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Primary Modules (1)

Server

- Handles incoming connections
- Connection Manager
 - Manage individual connections
 - Moves the query/response through states
 - Sends response back to the client
- Validator
 - Parses and validates contents of query
- Database Manager
 - Maintains persistent connections to DB



Primary Modules (2)

- 💩 Lookup
 - 🖲 Forks
 - Buffer
 - Cache
- Output
 - HTML
 - XML
 - Compressed
 - RPSL
- Report Interface (TBD)

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Options for Reporting Utilization



Tanya Hinman & Michael J. O'Neill



Overview

Reporting ISP Allocation Utilization at ARIN

RPSL inetnums

Overview of the CW database

Sample objects

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Reporting ISP Allocation Utilization

- options
 - SWIP
 - RWHOIS
- 🧶 range
- 🥺 netname
- about recipient
 - organization name
 - organization street address
 - country code
- maintainer or organization identifier
- contact information (of recipient)

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RPSL inetnums

- as in RFC 2725
- a proposed alternative to SWIP or RWHOIS
- similar requirements
 - recipient organization
 - 🔹 netname
 - postal address
 - country
 - 🔹 range
 - country code

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C&W WHOIS Database Update

Presented By: Tanya Hinman Cable & Wireless



C&W Whois Overview

- Using C&W database in place of SWIP and RWHOIS
- Currently using ripe-db v3.0.2
- Mirror with ARIN
- Request Whois Information via: <u>http://infopage.cary.cw.net/Tools/whois.html</u> or whois -h rr.cw.net
- Aggregates in ARIN db will also reference rr.cw.net





Process for Inetnum Object

- Inetnums submitted to <u>auto-rr@cw.net</u>
- Top Level Inetnums with "ALLOCATED PA" require "mnt-by: CW"
- Only one designated maintainer can create the initial allocation
 - CW in our case
- Also used "mnt-lower: SWIP-MAINT-CW"
- More specific objects have a different mnt-by
 - Such as SWIP-MAINT-CW

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Process for Inetnum Object

Increased the description line to include full street address.

inetnum:	204.71.0.0 - 204.71.255.255
netname:	CW-PROVIDER
descr:	Cable & Wireless US
descr:	3300 Regency Pkwy
descr:	Cary, NC 27511
country:	US
admin-c:	TH8-CW
tech-c:	KC12-CW
status:	ALLOCATED PA
notify:	thinman@cw.net
mnt-by:	CW
mnt-lower:	SWIP-MAINT-CW
changed:	thinman@clp.cw.net 20020319
source:	CW

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Process for Person Objects

Submitted typical Person Object

person:	Tanya Hinman
address:	Cable & Wireless
address:	3300 Regency Parkway
address:	Cary, NC 27511
address:	US
phone:	+1 919 465 4023
fax-no:	+1 919 465 4187
e-mail:	thinman@cw.net
nic-hdl:	TH8-CW
notify:	thinman@clp.cw.net
mnt-by:	SWIP-MAINT-CW
changed:	thinman@clp.cw.net 20020318
source:	CW

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NOTES

- Both Phone and Fax fields must use International calling code and the "+".
 - Otherwise you get the ***Error: intn'l phone number expected (with a preceding '+').
 - The fax field is optional.
- These templates are obtained by querying the C&W WHOIS db using "-t person" or "-t inetnum".
 - Also available from whois.ripe.net
- Inetnum and Person Object Generators were created.
 - Pulls data from C&W provisioning database
 - Not yet available to ISP customers
 - Once the testing is complete a public version may be available for use via http://infopage.cw.net.

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NOTES

May allow ISP's to submit their own reassignment information

- Many ISP's will already have a maintainer for BGP RO submissions to CW RR
- If the ISP does not have a maintainer, we can submit the reassignment information for them

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Summary

Still testing and implementing

Will need to migrate SWIP data to C&W DB

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C&W WHOIS Database Update

Presented By: Tanya Hinman Cable & Wireless

Database Working Group



Ginny Listman Director of Engineering



Overview

- Preparing for Change
- Handle Generation
- Whois Display
- Web-based Templates

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Preparing for Change

- Review templates
 - ftp://ftp.arin.net/pub/new-templates
- Rewrite auto-generator for SWIP process
 - Use "raw" templates
 - Reallocate Template
 - Reassign Detailed Template
 - Reassign Simple Template
 - Netmod Template
- Review organizational information and resources for accuracy
- Become a beta tester

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Handle Generation (1)

POC Handles

- Person records
 - Initials <+ sequence> + -ARIN
 - Handles can NOT be reused
 - Existing handles prevail
- Role account records
 - Org ID + initials <+ sequence> + -ARIN
 - Handles can be reused
 - Existing handles prevail

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Handle Generation (2)

- Organization ID
 - Multi-word organizations
 - Initials <+sequence>
 - Example:
 - American Registry for Internet Numbers -ARFIN
 - Single-word organizations
 - First 7 letters <+sequence>
 - Example
 - Connections-R-Us CONNECT
 - Handles can NOT be reused
 - Existing Maintainer ID becomes Org ID
 - If no Maintainer ID exists, new Org ID generated

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Handle Generation (3)

- Autonomous Systems
 - AS## where ## is the first (or only) autonomous system number
 - Handles can be reused
 - Example:
 - AS65000
 - Existing handles replace with new format

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Handle Generation (4)

IPv4 Networks

- NET-##-##-##-sequence> where ## represents each of the octets in the IP address
- Handles can be reused
- Example
 - NET-10-0-0-0
- Existing handles replaced with new format

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Whois Display

- Message sent discussing new format
 - http://www.arin.net/mailinglists/dbwg/0223.html
- Enhancements:
 - Added labels to facilitate parsing
 - Added "%" flag to show sub-queries
 - Reassignment/reallocation information
 - Organization's resources
 - Added "*" flag to show parentage
 - Registration date will be displayed for all objects

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POC Record

Name: Network Operations Center Handle: ABC-NOC-ARIN Company Name: ABC ISP Address: 132 Main Street Anytown, VA 22222 Country Code: US Phone: +1-999-999-6666 (Office) Phone: +1-888-888-8888 (Mobile) Phone: +1-777-777-7777 (Fax) Email: noc@example.net Registration Date: 1998-06-09 Last Updated: 2000-11-21

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Org Record

Org Name: ABC ISP Org ID: ABC Org Address: 132 Main Street Anytown, VA 22222 Country Code: US Registration Date: 1999-01-07 Last Updated: 2001-12-30

Org Admin Handle: DEF-ARIN Org Admin Name: Foobar, Dwight E. Org Admin Phone: +1-999-999-7777 (Office) * Org Admin Email: foobar@example.net

Org Tech Handle: ABC-TECH-ARIN Org Tech Name: Technical Support Org Tech Phone: +1-999-999-9999 (Office) * Org Tech Email: tech@example.net

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Org Record (2)

Org Tech Handle: ABC-TECH2-ARIN Org Tech Name: Technical Support Manager Org Tech Phone: +1-999-999-8888 (Office) Org Tech Email: tech-mgr@example.net

Org NOC Handle: ABC-NOC-ARIN Org NOC Name: Network Operations Center Org NOC Phone: +1-999-999-6666 (Office) * Org NOC Email: noc@example.net

Org Abuse Handle: ABC-ABU-ARIN Org Abuse Name: Network Abuse Support Org Abuse Phone: +1-999-999-5555 (Office) * Org Abuse Email: abuse@example.net

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AS Record

Org Name: ABC ISP Org ID: ABC

AS Number: 65000 AS Name: ABC-ASN65000 AS Handle: AS65000 Registration Date: 2000-05-24 Last Updated: 2001-06-12

AS Abuse Handle: ABUSE-ARIN AS Abuse Name: AS 65000 Abuse Support AS Abuse Phone: +1-703-000-0000 (Office) * AS Abuse Email: abuse-65000@example.net

Org Tech Handle: ABC-TECH-ARIN Org Tech Name: Technical Support Org Tech Phone: +1-999-999-9999 (Office) * Org Tech Email: tech@example.net

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AS Record (2)

Org Tech Handle: ABC-TECH2-ARIN Org Tech Name: Technical Support Manager Org Tech Phone: +1-999-999-8888 (Office) Org Tech Email: tech-mgr@example.net

Org NOC Handle: ABC-NOC-ARIN Org NOC Name: Network Operations Center Org NOC Phone: +1-999-999-66666 (Office) * Org NOC Email: noc@example.net

Org Abuse Handle: ABC-ABU-ARIN Org Abuse Name: Network Abuse Support Org Abuse Phone: +1-999-999-5555 (Office)

Org Abuse Email: abuse@example.net

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Network Record

Org Name: ABC ISP Org ID: ABC

Network Range: 10.0.0.0-10.1.255.255 CIDR Notation: 10.0.0/15 Network Name: NETWORK-10 Network Handle: NET-10-0-0-0 Can Sub-Delegate: Y IN-ADDR: ns.example.net IN-ADDR: ns2.example.net Registration Date: 2001-10-30 Last Updated: 2001-10-30

Org Tech Handle: ABC-TECH-ARIN Org Tech Name: Technical Support Org Tech Phone: +1-999-999-9999 (Office) * Org Tech Email: tech@example.net

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Network Record (2)

```
Org Tech Handle: ABC-TECH2-ARIN
Org Tech Name: Technical Support Manager
Org Tech Phone: +1-999-999-8888 (Office)
Org Tech Email: tech-mgr@example.net
```

Org NOC Handle: ABC-NOC-ARIN Org NOC Name: Network Operations Center Org NOC Phone: +1-999-999-6666 (Office) * Org NOC Email: noc@example.net

Org Abuse Handle: ABC-ABU-ARIN Org Abuse Name: Network Abuse Support Org Abuse Phone: +1-999-999-5555 (Office) * Org Abuse Email: abuse@example.net

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